

Form Name	PHS Mutual Community Agreement
Version	2
Related policies / procedures	
Date	09/07/2026

The Peer Healing Space

Welcome to The Peer Healing Space.

This is a shared place for rest, connection, and healing.

We all help create an environment where people feel respected, supported, and safe. This guide explains what you can expect — and what is expected from everyone — while staying here.

Our shared approach

We believe safety is something we create together. This means:

- we talk openly about needs, concerns and boundaries
- we respect each other's dignity, choices and experiences
- we work together to reduce harm and support wellbeing
- we recognise that everyone's needs are different.

Living together

We share this space with others. To help everyone feel comfortable:

- respect people's privacy and personal space
- do not enter another person's room
- keep noise low after 10pm
- be mindful that everyone's healing journey is different
- if something feels unclear, check in with the person or a staff member.

Respectful communication

We aim to treat each other with kindness and respect.

- Speak and act respectfully.
- Listen to different perspectives.
- Avoid behaviour that feels threatening, aggressive or harmful.
- If conflict happens, we work through it together.
- When things feel intense, you can pause, take space and seek support.

Relationships & boundaries

We support a safe and respectful environment for everyone:

- Always ask for consent with personal interactions.
- Respect physical and emotional boundaries.
- Sexual advances or behaviour are not okay during your stay.
- If boundaries feel unclear, talk with staff.

Privacy & social media

We protect each other's privacy:

- Ask permission before taking photos, videos, or recordings.
- Do not share information or images of others without consent.
- Do not share the location or identifiable details of this space.

Alcohol, drugs & smoking

To support a healing environment:

- alcohol and drug use is not allowed on site
- smoking or vaping is only allowed in designated outdoor areas
- dispose of smoking items safely, and those who smoke are responsible for emptying ashtrays.

Fire safety

We all help keep the space safe:

- Do not use candles, lighters, incense, or open flames inside.
- Stay with cooking appliances while in use.
- Join evacuation practices if needed.
- Follow staff instructions in emergencies.

Medication

You are responsible for your own medication:

- Store medication safely in your room.
- Do not share or sell medication.
- If you need support, speak with staff.

Safety items

For everyone's safety:

- do not bring weapons.

Looking after the space

We all help take care of the environment:

- Keep spaces clean and tidy.
- Respect other people's belongings.
- Report any damage so it can be fixed.
- Store valuables safely.

Meals & daily living

This is a shared living environment:

- Meals are provided.
- We work together around meals and daily routines.
- Staff support you to do things with you, not for you.

Going off site

If you plan to leave:

- let staff know for safety reasons
- talk with staff if you plan to be away for a long time or after hours, from 8pm-8am
- if you are distressed, we will work together on a plan that supports you safely.

Visitors

Visitors are welcome:

- between 10am and 8pm
- children must be supervised at all times by an adult other than a guest
- please follow the Visitor Guide for more details.

Pets

Pets are not able to stay on site:

- Approved service animals are welcome (let us know in advance).

Safety & support

If there is a serious concern for safety:

- staff will need to seek urgent help, including emergency services
- we encourage you to share your preferences with staff, so your choices are respected if support is needed.

Working together

We believe in shared responsibility:

- If something doesn't feel right, speak to staff.
- We will always try to work with you to find the best path forward.

- If safety or agreements can't be maintained, we may need to pause or end a stay.

Our commitment

By staying here, we all agree to:

- treat each other with respect
- support a safe and welcoming environment
- work together when challenges arise
- abide by these community agreements.

Signed: _____

Staff witness: _____

Date: _____