

# Mind NDIS-funded services 2021-22



July 2021 edition

This document details the NDIS line items most commonly used by Mind and that we are registered to deliver.

It is not a complete list of psychosocial supports; if there is a support you are seeking from Mind that is not listed in this document, please call Mind Connect on 1300 286 463.

## Mind NDIS-funded services



In general, the prices listed below are the National prices. Where state-based prices apply, the correct prices for Victoria and Queensland are listed.

### Help at Home and in the Community

*Help at Home and in the Community* can be delivered using a customer's Core or Capacity Building funding or an appointment using a combination of these funding types. *Help at Home and in the Community* includes one-to-one supports delivered in the community or at a Mind site.

#### Core funding

If travel is applicable for a particular support, it is listed in the below table. Travel is charged for up to 30\* minutes of the worker travel time to the customer. Core travel can only be charged one way. Travel is charged at the same hourly rate of the support type being delivered.

| What we call it   | NDIS name   | NDIS line item    | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|---|---|-------------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| <i>Help at Home and in the Community</i> , outreach or 1:1 supports | <i>Assistance with social and community participation</i> – Access Community, Social And Rec Activities – Level 3 – Weekday Daytime – TTP | 04_500_0104_1_1_T | \$67.66        | Yes                      | Yes                             | Yes                                | Yes              | No                  |
| <i>Help at Home and in the Community</i> , outreach or 1:1 supports | <i>Assistance with daily life</i> – Assistance With Self-Care Activities – Level 3 – Weekday Daytime – TTP                                | 01_500_0104_1_1_T | \$67.66        | Not applicable           | Yes                             | Yes                                | Yes              | No                  |

\* If a customer is located in an MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Help at Home and in the Community (continued)

### When charged against Capacity Building funding

If travel is applicable for a particular service, it is listed in the below table. If this service is charged against your Capacity Building budget (including allied health) travel can be charged both ways (maximum 30\* minutes each way) if the worker is returning to the office after providing the support. Travel is charged at the same hourly rate of the support type being delivered.

| What we call it  | NDIS name   | NDIS line item  | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|--|---|-----------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| <i>Help at Home and in the Community, outreach or 1:1 supports</i> | <i>Increased social and community participation - Life transition planning including mentoring, peer support and individual skill development</i> | 09_006_0106_6_3 | \$65.09        | Yes                      | Yes                             | Yes                                | Yes              | No                  |
| <i>Help at Home and in the Community, outreach or 1:1 supports</i> | <i>Increased social and community participation - skills development and training</i>   | 09_009_0117_6_3 | \$65.09        | Yes                      | Yes                             | Yes                                | Yes              | No                  |
| <i>Help at Home and in the Community, outreach or 1:1 supports</i> | <i>Finding and keeping a job - employment support</i>   | 10_016_0102_5_3 | \$65.09        | Yes                      | Yes                             | Yes                                | Yes              | Yes                 |
| <i>Help at Home and in the Community, outreach or 1:1 supports</i> | <i>Improved relationships - Individual social skills development</i>  | 11_024_0117_7_3 | \$65.09        | Yes                      | Yes                             | Yes                                | Yes              | Yes                 |
| <i>Help at Home and in the Community, outreach or 1:1 supports</i> | <i>Improved learning - Transition through school and to further education</i>   | 13_030_0102_4_3 | \$65.09        | Yes                      | Yes                             | Yes                                | Yes              | No                  |

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Support Coordination

### Capacity Building funding

If travel is applicable for a particular service, it is listed in the below table. Travel is charged up to 30\* minutes of the worker's travel time to the customer. Capacity Building (including allied health) travel can be charged both ways (maximum 30\* minutes each way) if you are returning to the office after providing the support. Travel must be rostered separately but is charged at the same price of the support type being delivered.



| What we call it                 | NDIS name  | NDIS line item  | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|---------------------------------|--|-----------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| Support coordination            | <i>Support Coordination</i> - Coordination of supports   | 07_002_0106_8_3 | \$100.14       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |
| Specialist support coordination | <i>Support Coordination</i> – Specialist support coordination<br>This service may also be delivered using Core funding if appropriate to your needs. | 07_004_0132_8_3 | \$190.54       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Recovery Coaching

### Capacity Building funding

If travel is applicable for a particular service, it is listed in the below table. Travel is charged up to 30\* minutes of the worker's travel time to the customer. Capacity Building travel can be charged both ways (maximum 30\* minutes each way) if you are returning to the office after providing the support. Travel must be rostered separately but is charged at the same price of the support type being delivered.



| What we call it   | NDIS name  | NDIS line item  | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|-------------------|--|-----------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| Recovery Coaching | <i>Support Coordination - Psychosocial Recovery Coaching</i> | 07_101_0106_6_3 | \$85.62        | Yes                      | Yes                             | Yes                                | Yes              | Yes                 |

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Recovery Retreats

Recovery Retreats use the Short Term Accommodation funding type.

### Core funding

| What we call it                        | NDIS name   | NDIS line item  | Price per day | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|--|---|-----------------|---------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| Recovery Retreat, respite trip or camp | Short Term Accommodation and Assistance - 1:4 - Weekday | 01_045_0115_1_1 | \$581.53      | Not applicable           | No                              | Not applicable                     | No               | No                  |
| Recovery Retreat, respite trip or camp | Short Term Accommodation and Assistance - 1:3 - Weekday | 01_062_0115_1_1 | \$714.24      | Not applicable           | No                              | Not applicable                     | No               | No                  |
| Recovery Retreat, respite trip or camp | Short Term Accommodation and Assistance - 1:2 - Weekday | 01_054_0115_1_1 | \$979.65      | Not applicable           | No                              | Not applicable                     | No               | No                  |
| Recovery Retreat, respite trip or camp | Short Term Accommodation and Assistance - 1:1 - Weekday | 01_058_0115_1_1 | \$1,775.89    | Not applicable           | No                              | Not applicable                     | No               | No                  |

## Allied Health

Travel may be charged both ways (maximum 30\* minutes each way) if the worker returns to the office after providing you support. Travel is charged at the same hourly rate of the support type being delivered.

### Capacity Building funding

| What we call it  | NDIS name  | NDIS line item  | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|--|--|-----------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| Development of a positive behaviour support plans  | <i>Improved relationship</i> - Specialist behavioural intervention support   | 11_022_0110_7_3 | \$214.41       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |
|  | <i>Improved relationship</i> - Behaviour management plan including training in behaviour management strategies   | 11_023_0110_7_3 | \$193.99       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |
| Counselling  | <i>Improved daily living</i> - Individual counselling  | 15_043_0128_1_3 | \$156.16       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |
| Evidence based therapy including dialectical behaviour therapy (DBT) or cognitive behaviour therapy (CBT) provided by a psychologist | <i>Improved daily living</i> - Assessment, recommendation, therapy and/or training (incl. AT). To be delivered by a psychologist.<br>This service may also be delivered using Core funding if appropriate to your needs. | 15_054_0128_1_3 | \$214.41       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |

| What we call it  | NDIS name   | NDIS line item  | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|--|---|-----------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| Occupational therapy assessment provided by an occupational therapist or other discipline (not a psychologist)   | <i>Improved daily living</i> - Assessment, Recommendation, Therapy or Training (incl. AT) - Other Therapy   | 15_056_0128_1_3 | \$193.99       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |
| Allied health supports (evidence based therapy, assessments or counselling) delivered by a student work is working under direct supervision at all times | <i>Improved daily living</i> - Therapy Assistant – Level 1 (Allied health assistant working under the delegation and direct supervision at all times of a therapist)  | 15_052_0128_1_3 | \$56.16        | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |
| Allied health supports (evidence based therapy, assessments or counselling) delivered by a more experienced student who is able to work independently    | <i>Improved daily living</i> - Therapy Assistant - Level 2 (Allied health assistant working under the delegation and supervision of a therapist, where the therapist is satisfied that the allied health assistant is able to work independently without direct supervision at all times) | 15_053_0128_1_3 | \$86.79        | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.



## Core funding

If travel is applicable for a particular service, it is listed in the below table. Travel is charged up to 30\* minutes of the worker's travel time to the customer. Core travel can only be charged one way. Travel must be rostered separately but is charged at the same price of the support type being delivered.

| What we call it  | NDIS name   | NDIS line item  | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|--|---|-----------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| Evidence based therapy including dialectical behaviour therapy (DBT) or cognitive behaviour therapy (CBT) provided by a Psychologist | <i>Improved daily living</i> - Assessment, Recommendation, Therapy or Training (incl. AT). To be delivered by a Psychologist. | 01_701_0128_1_3 | \$214.41       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |
| Occupational therapy assessment provided by an Occupational Therapist or other discipline (not a Psychologist)                       | <i>Improved daily living</i> - Assessment, Recommendation, Therapy or Training (Incl. AT) - Other Therapy                     | 01_741_0128_1_3 | \$193.99       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Individualised Living Options

*Individualised Living Options (ILO)* is an NDIS Home and Living support that lets participants choose the home they live in and set up supports in the way that best suits them. ILOs enable participants to work out how they want to live, where they live and who they live with. Participants can share their home with friends, housemates, live in the home of a host family or on their own with a variety of individualised supports.



ILOs are funded in two parts; the first part is all about exploring and designing the supports at home, and the second part is funding to put those supports in place. ILO funds cannot be used for a participant's rent or mortgage payments.

If travel is applicable for a particular service, it is listed in the below table. Travel is charged up to 30\* minutes of the worker's travel time to the customer. Core travel can only be charged one way. Travel must be rostered separately but is charged at the same price of the support type being delivered.

| What we call it  | NDIS name   | NDIS line item  | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|--|---|-----------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| Individualised Living Options – Exploration and Design | <i>Individualised Living Options – Exploration and Design</i> | 01_850_0106_1_1 | \$100.14       | Not applicable           | Yes                             | Yes                                | Yes              | Yes                 |
| Individualised Living Options – Support Model          | <i>Individualised Living Options – Support Model</i>          | 01_851_0115_1_1 | Quoted Support | Not applicable           | Not applicable                  | Not applicable                     | Not applicable   | Not applicable      |

\* If a customer is located in a MMM4 or MMM5 area, up to 60 minutes of worker travel time may be charged.

## Establishment fee

### Core funding

The establishment fee is intended to cover costs in establishing supports with new customers. These items only apply when delivering supports through *Assistance with daily life* or *Assistance with social and community participation*. We must be delivering at least 20 hours of support per month for at least three consecutive months to be eligible to charge the establishment fee. The fee can only be charged once for each customer.

| What we call it   | NDIS name   | NDIS line item  | Price per hour | Activity based transport | Can provider travel be charged? | Provider travel – non-labour costs | Non face-to-face | NDIA report writing |
|-------------------|---|-----------------|----------------|--------------------------|---------------------------------|------------------------------------|------------------|---------------------|
| Establishment fee | <i>Assistance with daily life – Establishment Fee for Personal Care/Participation (Daily Personal Activities)</i>   | 01_049_0107_1_1 | \$554.70       | Not applicable           | No                              | Not applicable                     | No               | No                  |
| Establishment fee | <i>Assistance with daily life – Establishment Fee for Personal Care/Participation (High Intensity Daily Personal Activities)</i>  | 01_049_0104_1_1 | \$554.70       | Not applicable           | No                              | Not applicable                     | No               | No                  |
| Establishment fee | <i>Assistance with social and community participation – Establishment Fee for Personal Care/Participation (High Intensity Daily Personal Activities)</i>                | 04_049_0104_1_1 | \$554.70       | Not applicable           | No                              | Not applicable                     | No               | No                  |
| Establishment fee | <i>Assistance with social and community participation – Establishment Fee for Personal Care/Participation (Participation in Community, Social and Civic Activities)</i> | 04_049_0125_1_1 | \$554.70       | Not applicable           | No                              | Not applicable                     | No               | No                  |

## Mind NDIS services price list – 2021-22

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This document details the NDIS line items most commonly used by Mind in delivering NDIS services. While it covers most line items, it is not a complete list.

If you have a specific question around which line items Mind is registered for, please Contact Mind Connect on 1300 286 463.

### Definitions

**Temporary transformation payment (TTP)** - The NDIA has provided the TTP as a conditional loading will assist providers to continue transforming their businesses in the move towards a more competitive marketplace. It only relates to specific attendant care and community participation supports.

**Modified Monash Model (MMM)** - The NDIA uses the Modified Monash Model (MMM) to determine regional, remote and very remote areas using a scale based on population size and locality. MMM 1 to MMM 3 refers to metropolitan area, MMM 4 to MMM 5 are regional areas. MMM 6 and MMM 7 refer to remote and very remote areas.

**Provider Travel** - Provider travel refers to costs associated with a worker's journey to provide supports directly to an NDIS participant and is categorised into two types; labour costs (time) and non-labour costs (km and other expenses). Labour costs are recorded and billed against the support item being delivered and is indicated as travel in billing. Non-labour costs are recorded and billed against the Provider Travel - Non-labour cost support item that is aligned to eligible support items. The ability to bill for provider travel is dependent on the eligibility of the support item being used to deliver support.

**Activity-Based Transport** - Activity-based transport (ABT) refers to expenses outside of a worker's time that are incurred during a service period due to transporting the participant. ABT is recorded and billed against the ABT support item that is aligned to the support being delivered. The ability to bill for ABT is dependent on the eligibility of the support item being used to deliver support.

### Billing for non-direct supports

The following non-direct elements of services may be delivered for specified services only. These items will be listed individually on any rosters, Mind NDIS log sheets and within NDIS billing processes. An overview of the non-direct elements of service is below.

#### Provider travel – labour costs (time)

Charging for provider travel is only applicable for an NDIS line item if it is flagged as applicable in the this document.

In general, travel is charged differently for Core and Capacity Building (including allied health) supports. Provider travel for Core supports can only be charged for provider travel to the location of the customer appointment. Provider travel for Capacity Building (including allied health) supports can be charged for travel both to the customer appointment and travel to return to the office.

### **Provider travel – non labour costs**

Charging for provider travel – non-labour costs is only applicable for an NDIS line item if it is flagged as applicable in this document. Provider travel – non-labour costs covers the additional costs of travel outside of the worker’s travel time.

Mind will charge \$1.00 per kilometre (km) of travel per eligible service.

### **Billable non-face-to-face support (non f2f)**

Not all non-face-to-face activities are billable; activities such as rostering, scheduling of appointments, or administration related to log sheets or service agreements should not be claimed as billable time. Activities that can be claimed should all be specific to the customer (e.g. not a general activity like general training) and related to the support we are providing.

Examples of supports that could be claimed are a case consultation around the specific needs of a customer, writing a report for another worker or provider so you can provide consistent support, research into specific supports for customers, or pre-planning supports, activities or pre-approved activities to assist the customer to re-engage with services when they become unwell.

Time taken to complete these tasks should be claimed against the hour rates for the relevant support type. This time will be rostered separately from direct support time and will be clearly identified as billable non-face-to-face supports.

### **NDIA report writing**

Employees providing NDIS support will be required to provide reports from time to time to both the NDIA and NDIS customers. Charging for NDIS report writing supports is only applicable for an NDIS line item if it is flagged as applicable in this document.

Time taken to complete these reports is billable for applicable NDIS line items and should be claimed against the hourly rate for the relevant support item. These supports should be discussed and agreed with the customer in advance. This time will be rostered separately from direct support time and will be clearly identified as report writing.

Billable report types include reports required at the commencement of a plan outlining the customer’s objectives and goals, the completion of necessary reports for the plan review process, functional assessments, reports making recommendations about a customer’s ongoing supports needs, and any other requested reports that are required in the customer’s plan.

## **Activity based transport**

Activity based transport can be charged when a customer requests that we transport them to, or from, or as part of, a community participation support. Charging for activity based is only applicable for an NDIS line item if it is flagged as applicable in this document.

Mind will charge \$1.00 per kilometre (km) of transport provided for eligible service.

## Special billing codes

**Temporary transformation payment (TTP)** - The NDIA provides a conditional loading to help previously block-funded providers cover the costs of transforming their businesses to be able to operate in an open marketplace. It only relates to specific attendant care and community participation supports.

**Modified Monash Model (MMM)** - The NDIA uses the Modified Monash Model (MMM) to determine regional, remote and very remote areas using a scale based on population size and locality. MMM 1 to MMM 3 refers to metropolitan area, MMM 4 to MMM 5 are regional areas. MMM 6 and MMM 7 refer to remote and very remote areas. The scale is used in calculating travel costs.

## Billing for non-direct supports

There are costs of service delivery that are not accounted for in direct contact hours. The below items can be billed for some specified services only. When these are charged, they will use the same NDIS line items and rate as the direct service delivery component.

### Provider travel (travel)

We will only be providing limited home appointments at this time in line with Government social distancing rules.

Charging for provider travel or travel is only applicable for an NDIS line item if it is identified in the following tables outlining the NDIS-funded services that Mind offers.

In general, travel is charged differently for Core and Capacity Building (including allied health) supports. Provider travel for Core supports can only be charged for provider travel to the location of the customer appointment. Provider travel for Capacity Building (including allied health) supports can be charged for travel both to the customer appointment and travel to return to the office. If you are unsure of whether the service you receive is billed against your Core or Capacity Building budget, speak to your key support worker or another Mind centre staff member who will be able to clarify this for you.

### Billable non-face-to-face support

Examples of supports that can be billed include a case consultation around the specific needs of the customer, writing a report for another worker or provider to facilitate consistent support, research into specific supports for the customer, or pre-planning supports, activities or pre-approved activities to assist the customer to re-engage with services when they become unwell.

Time taken to complete these tasks is billed as per the hourly rates for the relevant support type. This time will be rostered separately from direct support time and will be clearly identified as billable non-face-to-face supports.

If applicable to your situation, these supports will be discussed and agreed with you in advance.

### NDIA report writing

Employees providing NDIS-funded support are required from time-to-time to provide reports to both the NDIA and to NDIS customers. Billable report types include reports required at the beginning of a plan to outline the customer's objectives and goals, reports for the plan review process, functional assessments, reports making recommendations about a customer's ongoing supports needs, and any other requested reports that are required in the customer's plan.

Charging for NDIS report writing is only applicable for an NDIS line item if it is flagged as applicable in the following tables, and will be billed as per the hourly rate relevant to the specific line item. These supports will be discussed and agreed with you in advance.